

Order No. 27/2022
Director of Sinfonia Varsovia
dated 30.08.2022

to amend the Order No. 21/2022 dated 18 August 2022 on the Organizer's Terms and Conditions of sale of tickets and entry to concerts of La Folle Journée 2022 – Ballads and Romances taking place in the halls of Teatr Wielki – Polish National Opera.

Pursuant to § 8(1) of Sinfonia Varsovia's Charter, I order as follows:

§ 1.

The "Organizer's Terms and Conditions of sale of tickets and entry to concerts of La Folle Journée 2022 – Ballads and Romances taking place in the halls of Teatr Wielki – Polish National Opera, established by Order No. 21/2022 of the Director of Sinfonia Varsovia dated 18 August 2022 on the Organizer's Terms and Conditions of sale of tickets and entry to concerts of La Folle Journée 2022 – Ballads and Romances taking place in the halls of Teatr Wielki – Polish National Opera, are hereby amended as follows:

Organizer's Terms and Conditions of sale of tickets and entry to concerts of La Folle Journée 2022 – Ballads and Romances taking place in the halls of Teatr Wielki – Polish National Opera

1. The sale of tickets and passes to artistic events organized as part of La Folle Journée 2022 – Ballads and Romances, hereinafter referred to as the "Festival", starts on 1 September 2022 at 11:00 AM.
2. On-site ticket sales will take place in the ticket offices at Teatr Wielki – Polish National Opera (Warsaw, pl. Teatralny 1, main hall):
 - 1) from Monday through Sunday from 11:00 AM to 7:00 PM;
 - 2) during the Festival on 23 September 2022 from 11:00 AM to the starting time of the last concert and on 24-25 September 2022 from 9:00 AM to the starting time of the last concert.
3. Only credit cards and cash are accepted. The Organizer is not liable for any interruptions in card payments caused by the system operator.
4. Internet sales of tickets for concerts held at Teatr Wielki – Polish National Opera take place 24 hours a day through the web portal www.butik.teatr Wielki.pl, www.teatr Wielki.pl/en.
5. The rules of sale, payment, and distribution of tickets purchased online are governed by the *Terms and Conditions of Sale* available at www.teatr Wielki.pl/en.
6. Ticket prices for La Folle Journée 2022 – Ballads and Romances concerts:
 - 1) LILACS hall (Sala Moniuszki): ground floor PLN 30, amphitheater PLN 30, balcony I, II PLN 25, balcony III PLN 20;

- 2) VIOLETS hall (Redutowe Rooms): PLN 25;
 - 3) FERN FLOWER hall (Backstage): PLN 25;
 - 4) DAISY hall (Chamber Music Hall): PLN 25;
 - 5) ROSE hall (Church of Art Societies): FREE ENTRANCE.
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7. Pass – Listeners receive a 20% discount on a pass, which includes 4 single tickets to 4 different concerts. The pass can be purchased in the ticket office of Teatr Wielki or through the website: www.teatr Wielki.pl/en. For more information, please visit <https://szalonednimuzyki.pl/bilety-2>.
 8. General admission tickets to festival concerts priced at PLN 20 will be available for purchase only for free seats after regular tickets are sold out.
 9. Prices of concert tickets, passes and general admission tickets include 8% VAT.
 10. Ticket offices do not book tickets.
 11. Purchased tickets are not refundable unless the concert does not take place for reasons attributable to the Organizer.
 12. The concerts start on time. Late listeners will be admitted to the audience only during the appropriate pause in the program. Late arrivals, not admitted to the audience, will not be refunded for unused tickets.
 13. The concerts, with the exception of the Family Concerts, are for listeners over 6 years of age.
 14. Food and drink are not allowed in the audience.
 15. The audience is required to switch off mobile phones, electronic watches, and other devices emitting sound and light.
 16. Sound recording, photographing or filming during concerts is prohibited.
 17. Smoking is strictly prohibited on the premises of Teatr Wielki – Polish National Opera (hereinafter: the “Theater”).
 18. Listeners who do not observe the instructions of the Theater staff in the event of a breach of the Terms and Conditions or a threat to the safety of other Listeners will be asked to leave the Theater, in each case without refund or exchange of the ticket purchased. If the concert is interrupted by a Listener who does not comply with the Terms and Conditions, the cost of the interruption shall be borne by the Spectator. The Theater reserves the right to deny ticket holders admission in cases justified by safety reasons, as well as in case the ticket holder is found to be under the influence of drugs or alcohol or in possession of weapons or other objects that may pose a threat.

19. By participating in the Event, the Listener agrees to comply with the provisions of these Terms and Conditions.
20. The Theater staff refuse entry to anyone who does not comply with these Terms and Conditions, its rules and guidelines, in each case without refund or compensation.
21. These Terms and Conditions become effective as of the day of their publication on the website of Sinfonia Varsovia. The Organizer reserves the right to amend these Terms and Conditions. Any amendments to these Terms and Conditions made by the Organizer become effective as of the day of their publication on the Organizer's website.

Director
Janusz Marynowski